

backboard

Faster feedback, quality results

Protecting your confidential documents Our commitment to security

At Backboard, we're committed to ensuring the files you upload are kept secure and confidential.

Secure Data Center

Management Backboard hosts files on the Amazon Web Services platform: geographically distributed data centers professionally managed by Amazon with strict physical access control.

At Rest Encryption Files are encrypted before entering the data center with AES-256 Encryption¹.

Redundancy and Backups Data is redundantly stored and backed up frequently to revert or recover in the event of a file consistency issue.

Encrypted Transmission

Backboard protects files in transmission between the user and Backboard with industry-standard 128-bit Secured Socket Layer (SSL) Encryption².

Robust Authentication

Backboard authenticates users to password-protected accounts connected to an unique, verified email address.

Every action Backboard performs checks these credentials to verify that the user performing that action has privileges to do so.

While Backboard maintains a user's log in state for convenience, if a user has not entered their password in a two-hour window, any action that could result in viewing or modifying confidential information requires the user re-authenticate.

User Access Controls

Three document security levels

All Backboards are accessed at an obscure URL (virtually impossible to guess). For increased security, users can protect the document with an Access Key or require reviewers to sign in to confirmed, password-protected Backboard accounts.

Download and print permissions

When you create a Backboard, and for each additional version you add, you can restrict or allow downloading and printing.

Notes

1. At rest encryption is available by request on select enterprise accounts. Contact us for more information and a customized quote.
2. SSL Encryption is available on select premium accounts.



Backboard and Email

Backboard utilizes SSL Encryption for file transmission, stores encrypted files in a professionally-managed, secure data center and maintains strict access controls. Distributing a document for feedback via Backboard is more secure than most email systems.

Keep just one copy

Utilizing Backboard for feedback on unfinished drafts reduces the number of copies of these documents in circulation, reducing your litigation risk and making it easier to comply with document retention policies.

Questions?

For security or compliance related inquiries, please contact security@getbackboard.com

Request a quote online at www.getbackboard.com